PROXMOX

Subscription Plans for Proxmox VE

	PREMIUM	STANDARD	BASIC	COMMUNITY
Access to stable Enterprise Repository and regular updates	Yes	Yes	Yes	Yes
Complete feature-set	Yes	Yes	Yes	Yes
License	GNU AGPLv3	GNU AGPLv3	GNU AGPLv3	GNU AGPLv3
Technical Support	via Customer Portal	via Customer Portal	via Customer Portal	Community Support
Support tickts included	Unlimited	10 per year	3 per year	None
Initial response time	2 hours* within a business day	4 hours* within a business day	1 business day	n/a
Remote support (via SSH)	Yes	Yes	Yes	Yes
Offline key activation	Yes	Yes	Contact us	Contact us

* Guaranteed first response time on critical support requests