



## Subscription Plans for Proxmox VE

	<b>PREMIUM</b>	<b>STANDARD</b>	<b>BASIC</b>	<b>COMMUNITY</b>
<i>Access to stable Enterprise Repository and regular updates</i>	Yes	Yes	Yes	Yes
<i>Complete feature-set</i>	Yes	Yes	Yes	Yes
<i>License</i>	GNU AGPLv3	GNU AGPLv3	GNU AGPLv3	GNU AGPLv3
<i>Technical Support</i>	via Customer Portal	via Customer Portal	via Customer Portal	Community Support
<i>Support tickets included</i>	Unlimited	10 per year	3 per year	None
<i>Initial response time</i>	2 hours* within a business day	4 hours* within a business day	1 business day	n/a
<i>Remote support (via SSH)</i>	Yes	Yes	Yes	Yes
<i>Offline key activation</i>	Yes	Yes	Contact us	Contact us

\* Guaranteed first response time on critical support requests